**Consultant Support for Camden Primary and Community Care - Including Hot Hubs**

UCLH and Royal Free Hospital are currently offering quick access to advice and guidance to Primary Care and Rapid Response colleagues in Camden during the Covid-19 period (both for Covid and non-Covid patients).

Contact details and notes on access are below.

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| **Speciality** | **Contact Phone Number** | **Notes** | **Days and Time Available** |
| **UCLH** Ambulatory Care Consultant | 07908 250947 | If AECU consultant feels frailty or respiratory advice is needed, they will provide callers with the frailty or respiratory consultant’s number. | Monday-Friday  9am to 6pm  Saturday and Sunday  10am to 4pm |
| **UCLH** Acute Director Phone Line (Frailty queries can be directed here) | 07943094801 | **Note:** Person on call might be seeing patients. If the person doesn’t answer, please send a text or WhatsApp message with:   * your name * your role * your organisation   **Do not include any patient details in the message.** | Monday-Friday  8am to 5pm |
| **UCLH** Respiratory Consultant | Via switchboard:  0203 4567890 | If the consultant does not pick up when connected via the switchboard, please either leave a message or try to call again. For any Oxygen queries please contact the Home Oxygen Service. | Monday-Friday  8am to 6pm |
| **Home Oxygen Service**  (HOSAR) | For general advice, **email:**  [cnw-tr.respiratoryandoxygen@nhs.net](mailto:cnw-tr.respiratoryandoxygen@nhs.net)  **or call** 07771343946  (Clinician of the Day)  Note: AirLiquide, suppliers of the oxygen and equipment run a 24/7 service. For any issues about equipment or to confirm an up-to-date Home Oxygen Order Form, you can contact the company directly at:  <https://www.airliquidehealthcare.co.uk/>  Customer Services for Home Oxygen Patients London : 0808 143 9991  Healthcare Professionals Telephone: 0808 202 2099 Email: [alhomecare.hcpsupport@nhs.net](mailto:alhomecare.hcpsupport@nhs.net) Webportal: [www.airliquidehomehealth.co.uk/hcp/](http://www.airliquidehomehealth.co.uk/hcp/) | For GP referrals into community team (including HOSAR)  Email the Central Access Team: [camdenreferrals.cnwl@nhs.net](mailto:camdenreferrals.cnwl@nhs.net) | Monday – Friday  8am to 8pm |
| **UCLH** Out of Hours Cover | Via switchboard:  0203 4567890 bleep 4301 | This will be covered by Duty Medical Registrar | Out of Hours |
| **Royal Free Hospital (RFH)** – ED Consultant accepting direct GP referrals to Ambulatory Emergency Care | 02077940500  Ext: 39802 | For patients who have ambulatory care sensitive conditions who are unlikely to be infected with COVID-19.  (Note: there is an ambulatory pathway for patients with suspected COVID-19, but these patients are seen in the main department in the respiratory area). | Monday-Sunday  8am to 8pm |
| **RFH** Frailty (TREAT) Hotline | Via switchboard:  020 3758 2000  Bleep: 1026  **Or**  Deck phone  020 77940 500  Extension: 39551 | If the consultant does not pick up when connected via the switchboard, please either leave a message or try to call again. | Monday-Sunday  9am to 5pm |
| **RFH** Respiratory Consultant  Please send requests for respiratory consultant input through CAG via ERS. | Submit CAG request via ERS. | All CAG requests will be answered within 2 working days. | N/A |
| **North Camden**  Community Specialist Palliative Care Team (RFH) | 020 7830 2905 | Sat & Sun & Bank Holidays 9am to 5pm:  RFH switchboard (020 7794 0500): ask to air call palliative care team or 07881 950 614 | Monday-Friday  9am to 5pm |
| **South Camden**  Community Specialist Palliative Care Team (UCLH & CNWL) | 020 3317 5777 | 24/7 Helpline via UCLH: 020 3456 7890  (UCLH switchboard; ask to air-call palliative care team)  First on call: Clinical Nurse Specialist/Speciality Doctor.  Second on call: Nurse Consultant or Medical Consultant | Monday-Friday  9am to 5pm |