

Pathway for community pathology testing: request to result

1

At the patient's appointment, prior to requesting pathology tests, the GP asks the patient which hospital they are planning to attend for their phlebotomy appointment. The GP then places a request on to that hospital's TQuest.

2

If the patient is being seen in the practice, print the TQuest form on TQuest paper and either affix the label to the sample or give the form to the patient to bring with them when they attend their appointment

If the patient is being seen remotely, email a PDF of the TQuest form to:

For Barnet and Chase Farm Hospitals: rf-tr.cfhphebotomy@nhs.net

For Edgware: rf-tr.edgwarebloods@nhs.net

For Royal Free Hospital: rf-tr.phlebotomy@nhs.net

3

If the above process has been followed correctly, the laboratory will be able to book the sample electronically on Winpath in a matter of seconds. If not, this will cause a manual booking which places pressure on the laboratory, creates a risk of errors and can lead to delays in receiving your results

4

Sample is processed by the HSL laboratory and a result is sent back to the practice via Keystone. Where clinically indicated, abnormal results are phoned through to the practice according to RCPATH guidelines

5

The result is then available to view in your practice system. If you are expecting a result which is not available in your practice system please follow these steps:

Where a routine result is required:

- 1) Check your practice generic inbox
- 2) Check on the Health Information Exchange (HIE) or on Review
- 3) contact the HSL helpdesk on the following numbers:

Barnet Hospital Helpdesk: 0208 216 4485 option 1

Royal Free Hospital Helpdesk: 0203 758 2070 option 1

Systems definitions

Tquest

Used by GPs to place a Pathology request. Barnet Hospital and Royal Free Hospital currently have different versions of TQuest and it is important to ensure that the correct version is used until the merge is complete

Winpath

Used by the laboratory to receive orders and record results

Keystone

Sends the result from the laboratory to your practice system where it is available to view

Review

Used as a backup to view Pathology results in the event of downtime or a failure in transmission of results

Health Information Exchange (HIE)

An NCL solution whereby results for Pathology tests performed within hospitals are available for GPs to view