

SOCIAL PRESCRIBING IN ISLINGTON- C1 & SOUTH PCNs

What is Social Prescribing?

Social prescribing is one of six key components of the NHS England comprehensive model for personalised care proven to improve health and wellbeing outcomes, increase patient satisfaction as well as reducing the direct costs of care.

The Social Prescribing Link Worker (SPLW) will add additional capacity to general practices, connecting patients to a variety of holistic **non-clinical** services typically provided by voluntary, community and social enterprise (VCSE) organisations.

Who can be referred?

- ✓ Social isolation
- ✓ Long term conditions
- ✓ Frequent attenders to GP/A&E
- ✓ Money including debt, benefits and financial hardship
- ✓ Family support needs
- ✓ Housing needs such as risk of homelessness, home safety and fuel costs
- ✓ Legal problems

Who will be providing the SPLWs?

Age UK Islington (AUKI) will be providing the SPLW's for South Islington PCN and Central 1 PCN. Our social prescribing Link Workers will provide adults (16yrs +), including Carers, with the right level of support they need to connect and fully engage with a broad range of valuable community based support from VCS partner organisations.

Our Link Workers can provide more intensive support for patients with long term conditions and complex needs by connecting them seamlessly to AUKI's wider Wellbeing in One service. This includes support from one-to-one Care Navigation Caseworkers, which together with our Information & Guidance service and follow-up prevention support, can complement the services of your Link Worker. The C1 / South SPLW will triage everyone that's referred into the support that's right for them.

Age UK Islington is an independent charity.

Who are the SPLWs in post?

Emma Robertson & Meenaxi Chavda

Where will the SPLWs work?

SPLWs are part of the Primary Care team and will have access to a patient's full EMIS clinical notes. It is therefore essential that the referrer makes the patient aware of this and gains informed consent at the time of the referral. This can be documented by ticking both the "**Consent**" boxes on the document "**Referral Form AUKI**"

The SPLWs are providing face to face clinics in some GP practices where room space is available. They are also able to do home visits or see the patients at the Age UK Islington offices.

Further Information and Contact Details

If you have any questions regarding the SPLW service or require any support setting this up for your practice, then please contact the networks team via email: igpf.networks@nhs.net

How can I refer to the Social Prescribing service?

