

Optometrist Referral Review Service- Patient Information

What is the Optometrist Referral Review Service?

The Optometrist Referral Review Service aims to ensure that patients are seen by a service that is best suited to treating their eye condition.

If you have been seen by an optometrist or a GP for an eye condition, they may advise that information about your condition needs to be reviewed by a specialist optometrist. If you agree to the referral, the specialist optometrist will review your information and then decide what would be the best service to provide your care. The best service could be one of the following:

- A local hospital- if the eye condition requires a doctor specialising in eye care
- The Minor Eye Conditions Service- if the eye condition can be treated by a local optometrist
- Your GP Practice- if the eye condition can be managed by your GP

What is an optometrist?

An optometrist is a health care specialist trained to examine the eye to detect changes in vision, signs of injury and eye diseases and abnormalities. They perform eye tests and treat other eye conditions in the community.

Many optometrists work in Optician Stores, such as Specsavers.

How is your information sent to the service?

Either an optometrist or a GP will assess your eye condition and then decide that information about your condition needs to be seen by a specialist. They will then send the information to the Optometrist Referral Review Service. Only information related to your care will be sent to the service. The service is confidential and only people involved in providing your care will have access to your information. If you do not want your information shared, please contact the service or the person who gave you the leaflet.

How will the service contact you?

The service will contact you by phone or letter.

What if I don't hear from the Optometrist Referral Review Service?

In the unlikely event that you have not heard from the Optometrist Referral Review Service after two weeks, please get in touch with them. You can contact them:

- By phone: 02038 764932
- By email: charles.greenwood@nhs.net