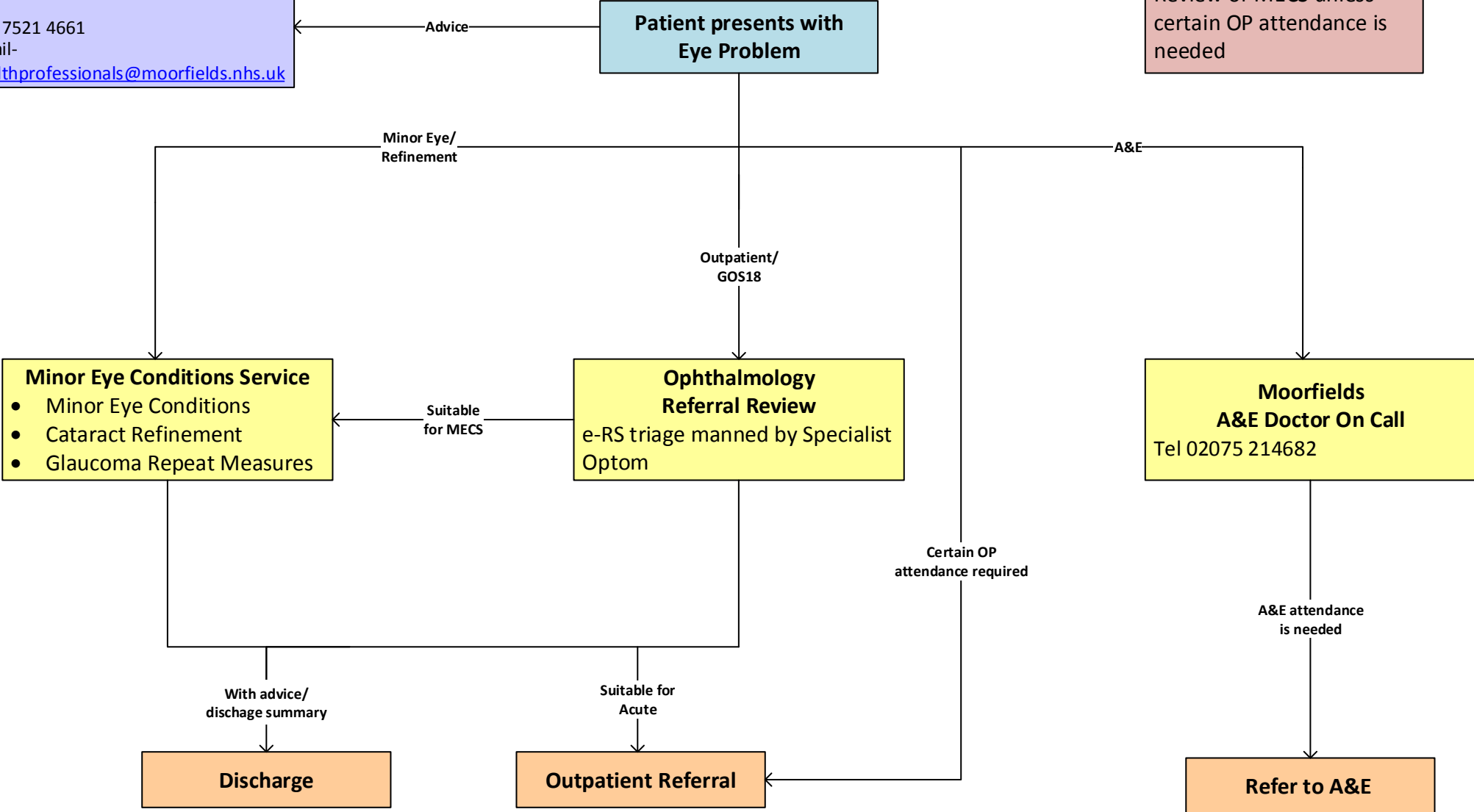


# Ophthalmology COVID-19 Service Pathway and Guidance

- Temporary guidance due to longer ophthalmology outpatient waits

**Moorfields Advice and Guidance**  
Tel- 020 7521 4661  
Email- [healthprofessionals@moorfields.nhs.uk](mailto:healthprofessionals@moorfields.nhs.uk)

**Key Guidance**  
For routine- please use Ophthalmology Referral Review or MECS unless certain OP attendance is needed



<p><b>Minor Eye Conditions Service</b> Local Optometry Service for minor eye conditions and refinement/repeat measures for cataract/glaucoma</p> <p><b>Access:</b> Patients can self-refer by phone or clinicians can refer by phone/email</p> <p><b>Locations:</b>  <b>Silverman- Stamford Hill</b>  Email: <a href="mailto:lch.silvermanopticians@nhs.net">lch.silvermanopticians@nhs.net</a> / Tel: 020 8211 7575  <b>Infocus- Stoke Newington</b>  Email: <a href="mailto:lch.infocushackney@nhs.net">lch.infocushackney@nhs.net</a> / Tel: 020 7254 4299  <b>Rose- Lower Clapton</b>  Email: <a href="mailto:echub.roseopticianse5@nhs.net">echub.roseopticianse5@nhs.net</a> / Tel: 020 8985 1971  <b>Specsavers- Dalston</b>  Email: <a href="mailto:specsavers.dalstoncross@nhs.net">specsavers.dalstoncross@nhs.net</a> /Tel: 020 7254 7664  <b>Specsavers- London Wall</b>  Email: <a href="mailto:specsavers.londonwall@nhs.net">specsavers.londonwall@nhs.net</a> / Tel: 020 7330 1130</p> <p>For the Service intranet page- <a href="#">click here</a>.</p>	<p><b>Ophthalmology Referral Review</b></p> <ul style="list-style-type: none"> <li>• Triage for Outpatient Referrals and GOS18s</li> <li>• Manned by a Specialist Optom</li> <li>• Arranges any appointment with patient and manages all onward communication</li> <li>• &gt;40% of requests can be seen by MECS</li> </ul> <p>The service can be found on e-RS by selecting:</p> <ul style="list-style-type: none"> <li>• Specialty: "Ophthalmology"</li> <li>• Clinic Type: "Not Otherwise Specified"</li> <li>• Click: "Search Primary Care"</li> <li>• Provider: "Primary Ophthalmic Solutions (T289)"</li> <li>• Service name: "Ophthalmology- Optometrist Referral Review Service City &amp; Hackney- T289"</li> </ul> <p>Use autocomplete referral form- search for Ophthalmology Referral Review on EMIS Web.</p> <p>More information on the service intranet page- <a href="#">click here</a>.</p>
<p><b>Moorfields Patient Self-Care Resources</b> The pages at the links below- have helpful patient FAQs for eye conditions</p> <p><a href="#">Contact lenses</a>                      <a href="#">Medical retinal conditions</a>  <a href="#">External disease and cornea</a>      <a href="#">Orthoptic</a>  <a href="#">Keratoconus</a>                              <a href="#">Cataract</a>  <a href="#">Glaucoma</a></p>	<p><b>Moorfields Helplines for Patients</b></p> <ul style="list-style-type: none"> <li>• Medicines Helpline- 0207 566 2361- 9- 5.30pm- Mon-Fri</li> <li>• Nurse Helpline- 0207 566 2345- 9-5- Mon- Sat</li> <li>• A&amp;E advice for patients- out of hours- 020 7253 3411</li> </ul> <p><b>Moorfields Urgent Video Consultation</b></p> <ul style="list-style-type: none"> <li>• For the patient information leaflet- <a href="#">click here</a></li> <li>• For FAQs leaflet for fixing issues- <a href="#">click here</a></li> <li>• Urgent Video Consultation available at Moorfields- 9am and 5pm Monday to Friday and between 10am and 4pm on Saturdays and Sundays</li> </ul>
<p><b>Secondary Care Options for Ophthalmology</b></p> <ul style="list-style-type: none"> <li>• Moorfields, Bart and BHRUT are running ophthalmology services.</li> <li>• CCG encourages exploring community options/advice and guidance before considering a referral</li> <li>• Homerton offer a limited service with no condition treatment for glaucoma/AMD and no surgery- cataract/minor. CCG Clinical Leads advise considering other options before referring to Homerton Ophthalmology.</li> </ul>	