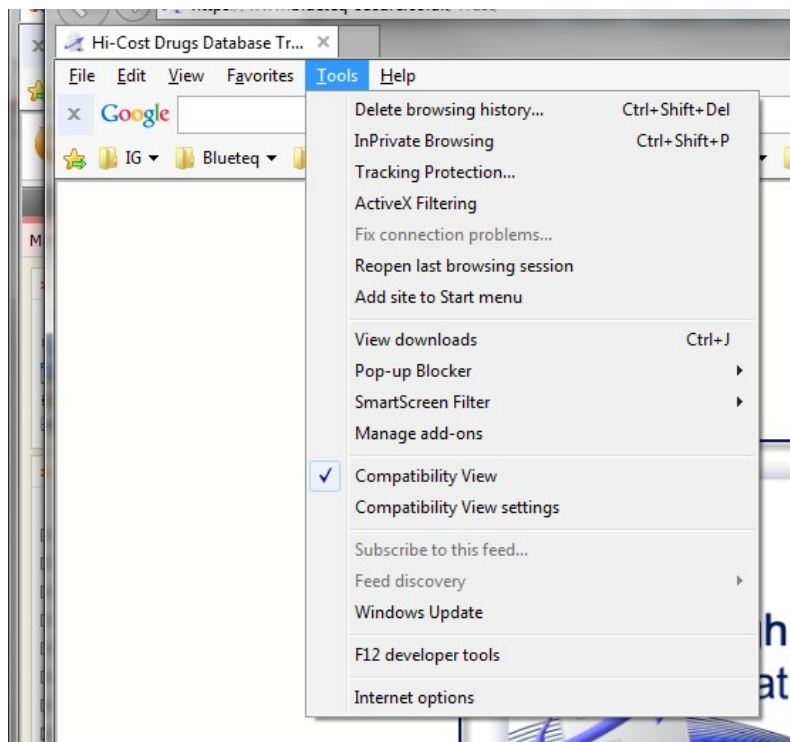




## Setting Internet Explorer to work in "Compatibility View"

1. Open Internet Explorer with the Log in page displayed but do not log in.
2. Press the **Alt Key** on your keyboard.
3. A menu will appear.
4. Click on **Tools** and **Compatibility View**



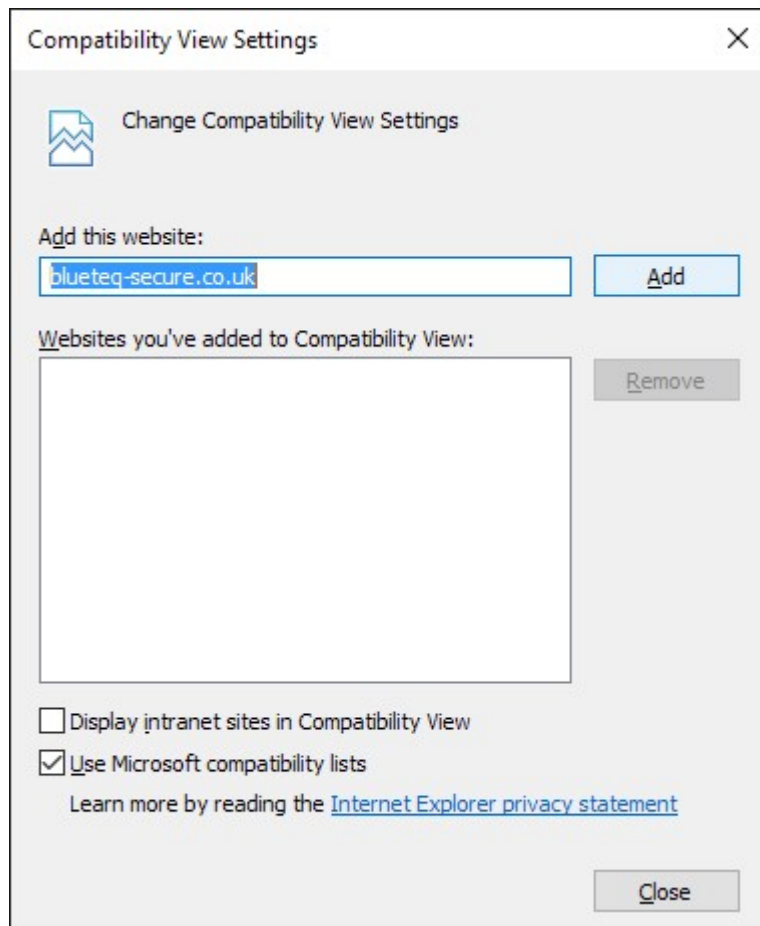
5. Make sure that Compatibility View is ticked as above.

*... Continued on the next page.*



## Setting Internet Explorer to work in "Compatibility View"

If the "Compatibility View" option is not available, click on "Compatibility View settings" instead:-



You should see the address of your system (PLEASE NOTE not necessarily blueteq-secure.co.uk!). If it is correct, click on "Add" and then "Close".

6. Login to the system.
7. Your browser should remember this the next time you wish to use the system.