

# IT to enable GP neighbourhoods – Aims for today

- Where IT fits in to the wider picture
- What's in scope
- Our approach
- Current vision
- Considerations
- Feedback & Next Steps



# IT to enable GP neighbourhoods – Where IT fits in to wider picture - 1 of 2

## What we know

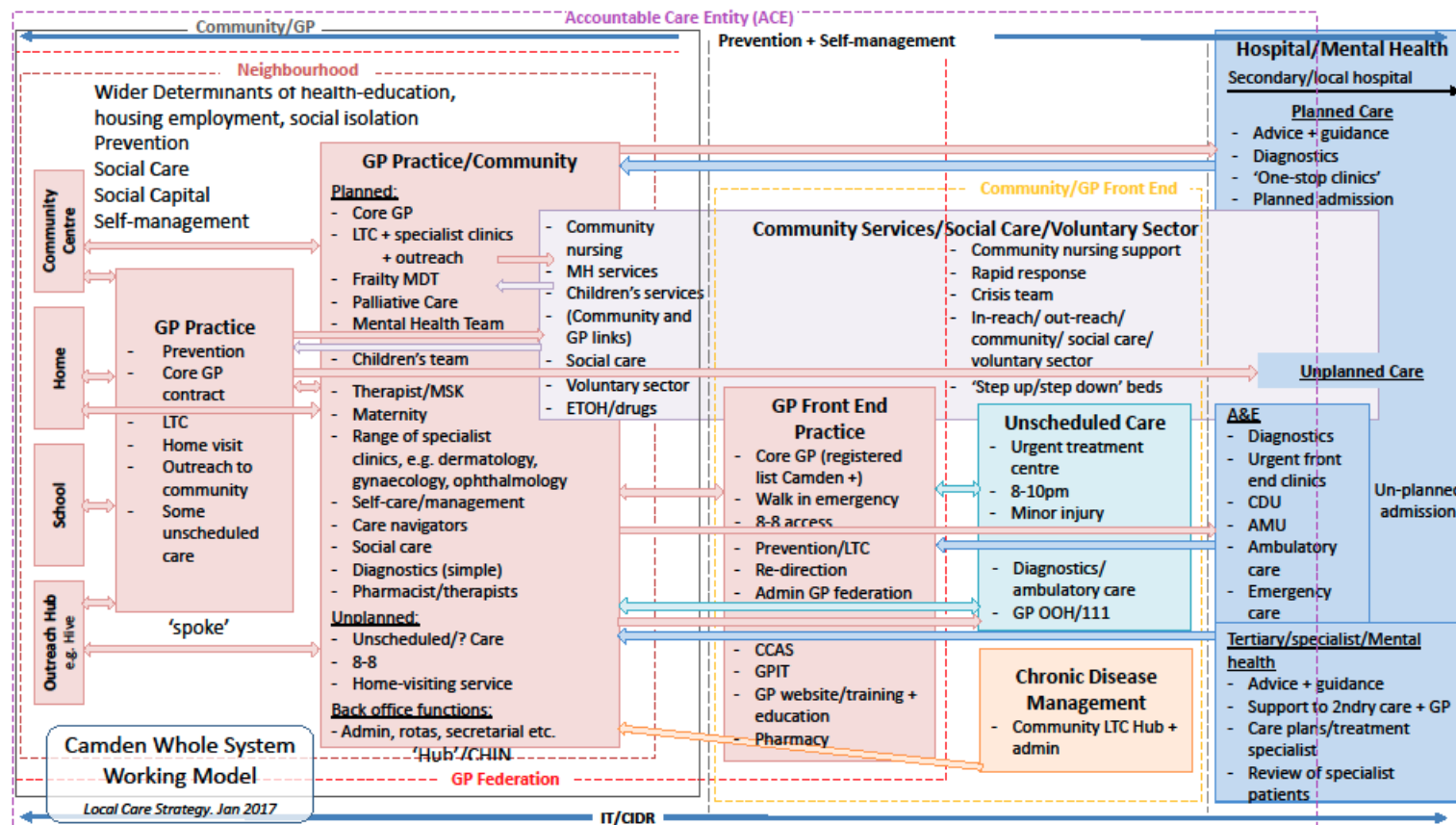
- Drive for neighbourhoods / Care Closer to Home Integrated Networks (CHINs)
- Supported by Quality Improvement Support Teams (QISTs)

## Driven by

- **National (England)**- GP Forward View, 5 Year Forward View
- **Regional (North Central London)** - Sustainability & Transformation Plans (STP) & Local Digital Roadmaps (LDR)
- **Local (Camden)** - Local Care Strategy (LCS)



# IT to enable GP neighbourhoods – Where IT fits in to wider picture - 2 of 2



# IT to enable GP neighbourhoods – What's in scope

- **Software** - Clinical Systems (EMIS Web)
- **Hardware** – Computers, networks, phones, remote working
- **Enabling patient pathway** – electronic referral process, integrated care record
- **Data capture** – BI, Population Health, Outcomes Monitoring
- **Support** – Helpdesk, facilitation, training



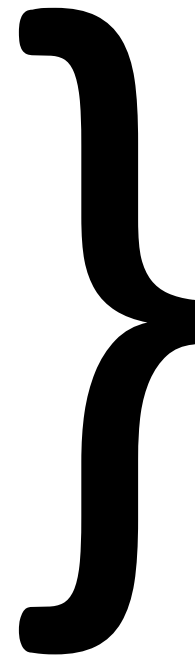
# IT to enable GP neighbourhoods – Our approach

## Demands

- Cost pressures / QIPP
- Ensure equity
- Transformation at pace
- Governance, Quality & Safety
- LDR - Interoperability / dataflow / paperless
- STP/LCS – CHINs, QISTS, Neighbourhoods

## Leading to

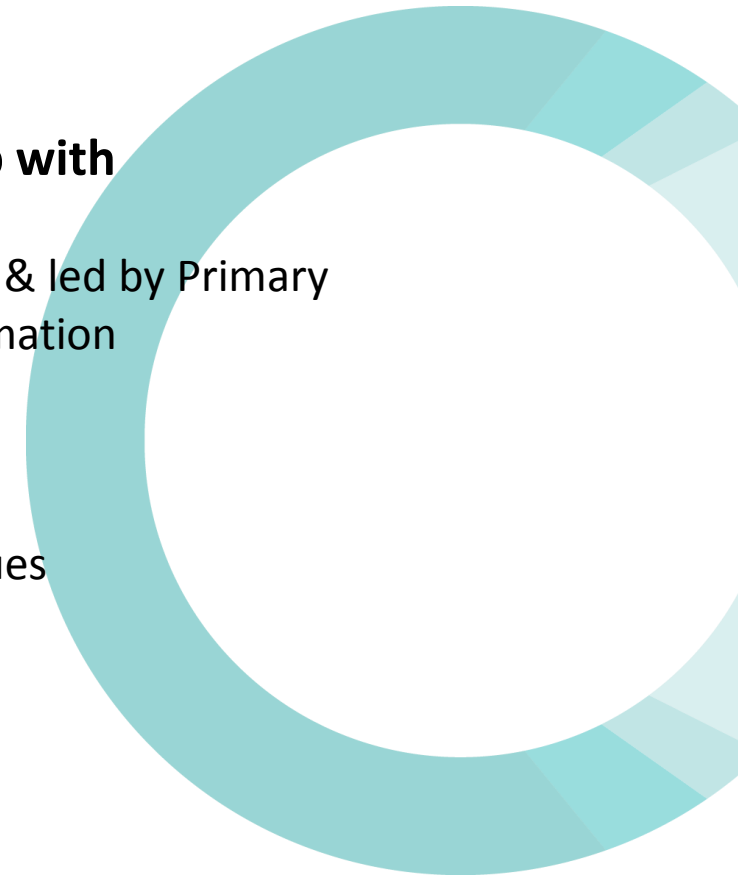
- Rationalise systems
- Same offering to all neighbourhoods
- Make use of existing infrastructure
- Make best use of technology
- Interconnectivity, not isolation



## In partnership with

all stakeholders & led by Primary Care / Transformation

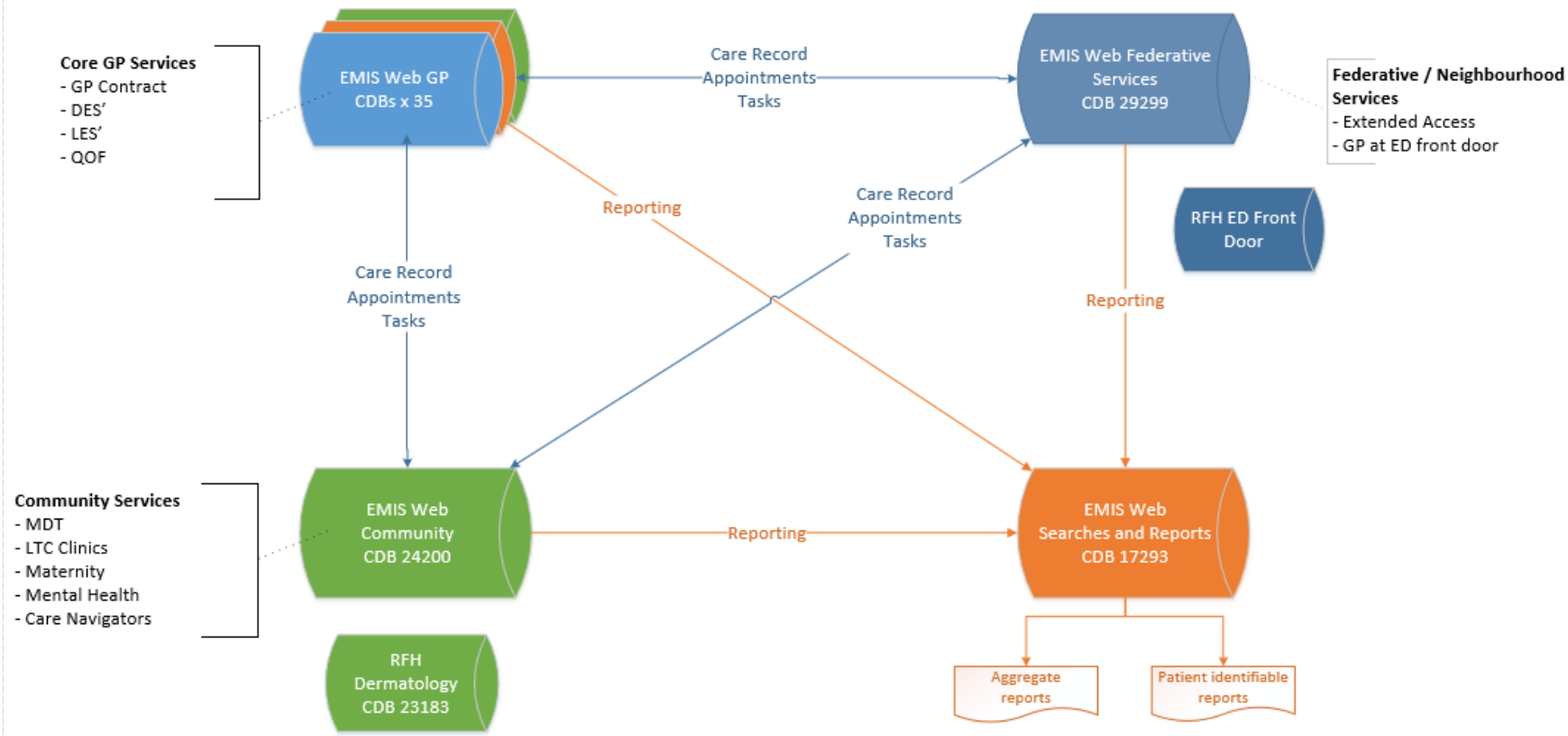
- GPs
- Federation
- CCG colleagues
- LA
- LMC



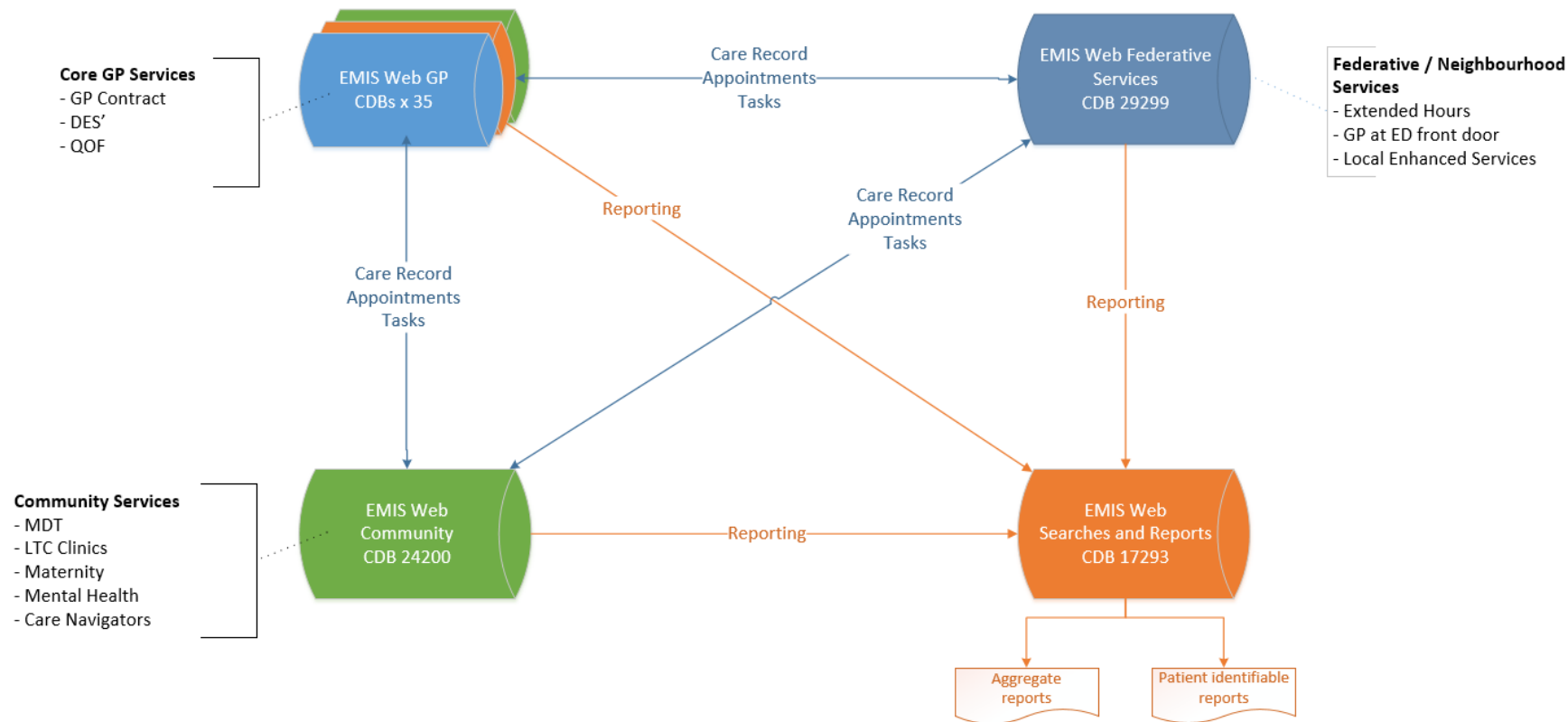
# IT to enable GP neighbourhoods – Current EMIS Setup in Camden (Simple)



# IT to enable GP neighbourhoods – Current EMIS setup in Camden



# IT to enable GP neighbourhoods – Vision for EMIS setup in Camden





# IT to enable GP neighbourhoods – EMIS Web – Clinical Services

- Clinical Services system – what it is
- Overview of functionality
  - Chiefly same as GP system
  - No GP Links
  - Patient Admin module
  - Cross organisational appointments
  - Cross organisational tasks
  - Shared care record



# IT to enable GP neighbourhoods – IT Considerations - 1 of 2

## How do we get there? What IT enablers are needed?

- IT Systems configured in place
- Staff training
- Data Sharing Agreements
- Cross Referral process
- Payment Validation
- Outcomes / Activity Monitoring



# IT to enable GP neighbourhoods – IT Considerations 2 of 2

## What will it mean for you? What will be different at a practice level?

- Shared staff across your neighbourhood / changes to roles & responsibilities
- Logging in to 2 different EMIS systems
- Migration of Enhanced Service delivery from GP system to Fed system
- Aligning practice protocols
- GP to GP referral & patient sign posting
- Potential for individual surgeries to specialise



# IT to enable GP neighbourhoods – Next steps

- **Collate feedback & discuss requirements** - with CCG teams (led by Primary Care & Transformation)
- **Progress IT enablers** –systems infrastructure, activity monitoring
- **Ensure robust governance** – data sharing/IG, quality & safety
- **Universal Offer** – Cross Referral solution
- **Neighbourhood membership** - Practices confirming membership
- **Future IT discussions** - Potential to have at neighbourhood level with nominated representation



# IT to enable GP neighbourhoods – Feedback

**What are your thoughts?**

**What are your requirements/needs?**



# IT to enable GP neighbourhoods – Summary

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