**Care Homes LES 2019-20**

**Unplanned hospital admission – system learning**

*(To be e-mailed to* [*camdenlcs@nhs.net*](file:///C%3A%5CUsers%5Cd%27souzas%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5CVPGJNK8P%5Ccamdenlcs%40nhs.net) *by the 31st March 2020)*

**Name of Practice:**

**Name of Person completing this form:**

**Date of completion:**

1. **Care Home and patient details:**

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| --- | --- |
| **Name of Care Home:** |  |
| **Date:** |  |
| **Time of day:** |  |
| **Circumstances surrounding hospital admission** (e.g. patient’s clinical condition, advanced care plan, any early signs of deterioration, what steps were taken). **Please also let us know your view on whether the admission was avoidable or not?** ( i.e. process, data sharing or system limitation): |
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1. **What interactions were had with the following services?**

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| --- | --- | --- | --- |
| **Team/Service** | **Contacted by home or other?** | **Response from provider** | **Comments/learning** |
| **Care Home GP** |  |  |  |
| **Community Geriatrician** |  |  |  |
| **111 / Integrated Urgent Care (IUC)** |  |  |  |
| **London Ambulance Service** |  |  |  |
| **Rapid Response Admission Avoidance**  |  |  |  |
| **Other:** |  |  |  |

1. **What went well in this situation and what can we build upon?**

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1. **What could have been done better and what can we learn?**

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1. **Any further suggestions on how to prevent future emergency hospital admissions?**

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