**Podiatry Services – Virtual Podiatry Support Available from the Royal Free Hospital for NCL**

The Acute Ambulatory Foot Service at the Royal Free remains open and is continuing to see diabetes patients with limb and life-threatening foot conditions.

The Royal Free podiatry team is also offering virtual consultation support and an advice phone line for NCL primary and community care HCPs to support management of patients with non-limb or life-threatening foot conditions.

How to use the service:

1. HCPs can call the podiatry service directly for clinical advice - **020 7794 0500 Ext 34546**
2. HCPs can use the following link to request a video consultation with a podiatrist during a face-to-face appointment with a patient (patient video consent required)
   * + Video link: [www.royalfree.nhs.uk/video-appointments](http://www.royalfree.nhs.uk/video-appointments)
     + Click “**Start Video Call**”
     + Selecting waiting area “**Podiatry**”
     + First Name put “ **CLINICIAN’S NAME” + “GP” or “HCP”**
     + **Accept Terms and Conditions**
     + **Continue & Start Call**
     + **Allow Access**
     + You will be in a virtual queue and a RFH Podiatrist will join you
3. The podiatry service can also be contacted via the phone line to pre-arrange a podiatry video call. The video consultation can be scheduled for when the HCP will be seeing the patient in a face-to-face appointment (patient video consent required)

The virtual service is available during the Covid-19 pandemic during the following hours:

* Monday-Friday: 8:45am-4:15pm
* Saturday -Sunday: 10am-3pm

